# VMC Analytics Review

Q1 '20





#### **ANALYTICS HIGHLIGHTS**

- Top line traffic has risen over same period last year
- Users are up over 5.7% to 58,724 over same period last year
- Most traffic from Northern California San Francisco Bay Area
- Business listings views decreased to 16,348 views over Jan/Feb.
- Demographics are shifting to more female
- Highest interest traveler, parenting and food & drink
- Looking for fun activities, locations to visit and deals



#### Traffic levels continue to rise over last year.



#### Traffic skewing even more female



#### We're capturing more travelers and outdoor enthusiasts

All Users +0.00% Users	+ Add Segment		Jan 1, 2020 - Feb 29, 2020 Compare to: Jan 1, 2019 - Feb 28, 2019
ey Metric: Users 🔻			
ffinity Category (reach)	2.84	6 of total users In-Market Segment	2.50% of total us
3.38%	Food & Dining/Cooking Enthusiasts/30 Minute Chefs	3.69%	Travel/Hotels & Accommodations
5.39%		9.02%	
3.14%	Shoppers/Value Shoppers	2.34%	Home & Garden/Home Decor
-8.68%		-14.55%	
3.07%	Travel/Travel Buffs	2.21%	Travel/Air Travel
21.63%		-2.69%	
2.79%	Lifestyles & Hobbies/Green Living Enthusiasts	2.14%	Real Estate/Residential Properties/Residential Properties (For Sale)
28.95%		30.72%	
2.72%	Media & Entertainment/Book Lovers	1.99%	Apparel & Accessories/Women's Apparel
19.92%		0.62%	
2.69%	Media & Entertainment/Movie Lovers	1.98%	Employment
6.90%		-9.90%	
2.68%	Lifestyles & Hobbies/Outdoor Enthusiasts	1.98%	Real Estate/Residential Properties/Residential Properties (For Sale)/Houses (For Sale)/Preowned Houses (For Sale)
11.32%		30.73%	(i of Sale)/ reconnect rouses (i of Sale)
2.68%	Banking & Finance/Avid Investors		Travel/Trips by Destination/Trips to North America/Trips to the US/Trips to
18.40%		1.67%	California
2.65%	Sports & Fitness/Health & Fitness Buffs	32.97%	
11.70%		1.63%	Apparel & Accessories
2.54%	News & Politics/Avid News Readers	6.95%	

### Traffic volume from Northern California with majority from San Francisco Bay Area



### Geo-Targeting continues to grow San Francisco and South Bay traffic

	Acquisition	Acquisition			Behavior		
City ?	Users 🧃 🗸	Users 🤉 🤸 New Users 🔋 Sessions		Bounce Rate	Pages / Session	Avg. Session Duration	
	<b>6.68% </b> ▲ 48,561 vs 45,519	<b>6.06% </b> ▲ 46,215 vs 43,574	<b>8.55% </b> ♠ 57,929 vs 53,367	2.22% 72.61% vs 71.03%	<b>1.96% </b> ▲ 1.98 vs 1.94	<b>0.55%</b> • 00:01:12 vs 00:01:12	
1. San Francisco							
Jan 1, 2020 - Feb 29, 2020	<b>10,814</b> (21.60%)	10,014 (21.67%)	<b>12,709</b> (21.94%)	74.03%	1.84	00:01:08	
Jan 1, 2019 - Feb 28, 2019	<b>10,074</b> (21.46%)	9,234 (21.19%)	<b>11,586</b> (21.71%)	73.67%	1.76	00:01:00	
% Change	7.35%	8.45%	9.69%	0.50%	4.56%	12.46%	
2. San Jose	CALANCESCON						
Jan 1, 2020 - Feb 29, 2020	<b>3,462</b> (6.91%)	<b>3,194</b> (6.91%)	<b>3,924</b> (6.77%)	77.24%	1.72	00:00:52	
Jan 1, 2019 - Feb 28, 2019	<b>2,812</b> (5.99%)	<b>2,671</b> (6.13%)	<b>3,120</b> (5.85%)	74.84%	1.86	00:00:59	
% Change	23.12%	19.58%	25.77%	3.21%	-7.52%	-11.19%	
3. Sacramento	Charles and the second						
Jan 1, 2020 - Feb 29, 2020	<b>3,444</b> (6.88%)	<b>3,163</b> (6.84%)	<b>4,005</b> (6.91%)	76.75%	1.74	00:00:55	
Jan 1, 2019 - Feb 28, 2019	<b>4,164</b> (8.87%)	<b>3,895</b> (8.94%)	<b>4,748</b> (8.90%)	76.60%	1.69	00:01:00	
% Change	-17.29%	-18.79%	-15.65%	0.20%	2.95%	-8.18%	
4. Oakland							
Jan 1, 2020 - Feb 29, 2020	<b>1,976</b> (3.95%)	<b>1,817</b> (3.93%)	<b>2,321</b> (4.01%)	73.85%	1.97	00:01:08	
Jan 1, 2019 - Feb 28, 2019	<b>1,916</b> (4.08%)	<b>1,785</b> (4.10%)	<b>2,171</b> (4.07%)	71.17%	1.96	00:01:13	
% Change	3.13%	1.79%	6.91%	3.77%	0.36%	-7.06%	
5. Santa Rosa							
Jan 1, 2020 - Feb 29, 2020	<b>991</b> (1.98%)	<b>906</b> (1.96%)	<b>1,093</b> (1.89%)	69.35%	2.13	00:01:07	
Jan 1, 2019 - Feb 28, 2019	<b>878</b> (1.87%)	<b>816</b> (1.87%)	<b>991</b> (1.86%)	68.21%	2.05	00:01:19	
% Change	12.87%	11.03%	10.29%	1.67%	3.9	Screenshot <sup>3%</sup>	

## All acquisition channels are performing



"Other" category refers to our online advertising campaign. Given the increase in communications, Organic Search is now our second highest acquisition category as folks search for that ads they saw!

# Top Content—Crab, Whales, Mendo Moments, Bucket List & Deals

Page ?	Pageviews ?	↓ Unique Pageviews ⑦	Avg. Time on Page 🕜	Entrances ?	Bounce Rate (?)	% Exit 🕜	Page Value
	<b>11.96</b> 146,554 vs 13			<b>11.96%</b>	<b>2.73% </b>	<b>0.00% </b>	0.00% \$0.00 vs \$0.00
. /	R						
Jan 1, 2020 - Feb 29, 2020	<b>34,634</b> (23	.63%) <b>29,772</b> (25.36%)	00:01:17	<b>29,225</b> (39.94%)	74.68%	70.84%	\$0.00 (0.00%
Jan 1, 2019 - Feb 28, 2019	<b>35,602</b> (27	.20%) 30,442 (28.89%	00:01:08	30,035 (45.95%)	73.81%	69.94%	\$0.00 (0.00%
% Change	-2	.72% -2.20%	13.00%	-2.70%	1.17%	1.28%	0.00
/mendocino-county-bucket-list/	ą						
Jan 1, 2020 - Feb 29, 2020	11,136 (7	.60%) 8,883 (7.57%	00:02:02	<b>7,696</b> (10.52%)	78.16%	66.99%	\$0.00 (0.009
Jan 1, 2019 - Feb 28, 2019	5,334 (4	.07%) <b>3,732</b> (3.54%	00:02:01	<b>1,419</b> (2.17%)	59.62%	39.45%	\$0.00 (0.009
% Change	108	.77% 138.02%	0.88%	442.35%	31.09%	69.83%	0.00
/whales-now-showing/	R						
Jan 1, 2020 - Feb 29, 2020	7,248 (4	.95%) 6,550 (5.58%	00:01:43	<b>5,512</b> (7.53%)	87.83%	75.25%	\$0.00 (0.005
Jan 1, 2019 - Feb 28, 2019	0 (0	.00%) <b>0</b> (0.00%)	00:00:00	<b>0</b> (0.00%)	0.00%	0.00%	\$0.00 (0.009
% Change		∞%		∞%	∞%	∞%	0.00
/see-do/deals-and-special-offers/	R						
Jan 1, 2020 - Feb 29, 2020	6,113 (4	.17%) 5,203 (4.43%)	00:01:12	<b>4,975</b> (6.80%)	80.47%	72.39%	\$0.00 (0.009
Jan 1, 2019 - Feb 28, 2019	2,976 (2	.27%) 2,354 (2.23%)	00:01:03	2,150 (3.29%)	65.77%	56.32%	\$0.00 (0.00%
% Change	105	.41% 121.03%	13.10%	131.40%	22.36%	28.53%	0.00
/event/crab-feast-mendocino-2020/	R						
Jan 1, 2020 - Feb 29, 2020	<b>4,944</b> (3	.37%) 3,742 (3.19%)	00:02:25	<b>3,336</b> (4.56%)	66.92%	62.08%	\$0.00 (0.00%
Jan 1, 2019 - Feb 28, 2019	0 (0	.00%) <b>0</b> (0.00%)	00:00:00	<b>0</b> (0.00%)	0.00%	0.00%	\$0.00 (0.009
% Change		∞% ∞%		∞%	∞%	∞%	0.00
/mendomoments/	R						
Jan 1, 2020 - Feb 29, 2020	3,206 (2			<b>129</b> (0.18%)	62.50%	17.44%	\$0.00 (0.00
Jan 1, 2019 - Feb 28, 2019	2,652 (2		Screenshot 00:00:33	131 (0.20%)	69.47%	18.44%	\$0.00 (0.009

Business listings views have decreased. We delivered 16,349 views to local businesses vs 20,754 last year (same time).











#### **Top 5 Businesses**

Page ?	Pageviews 🕜 🛛 🗸	Unique Pageviews	Avg. Time on Page 🕜	Entrances ?	Bounce Rate 🕐
	<b>21.22% •</b> 16,349 vs 20,754	<b>21.55% </b>	<b>1.35% </b>	56.42% <b>•</b> 3,366 vs 7,723	<b>2.12% •</b> 66.59% vs 68.03%
1. /listing/open-508/	7				
Jan 1, 2020 - Feb 29, 2020	<b>469</b> (2.87%)	<b>355</b> (2.69%)	00:02:10	<b>15</b> (0.45%)	37.50%
Jan 1, 2019 - Feb 28, 2019	<b>358</b> (1.72%)	<b>278</b> (1.65%)	00:01:37	<b>11</b> (0.14%)	58.33%
% Change	31.01%	27.70%	33.95%	36.36%	-35.71%
2. /listing/open-28/	7				
Jan 1, 2020 - Feb 29, 2020	<b>445</b> (2.72%)	<b>364</b> (2.76%)	00:02:22	<b>23</b> (0.68%)	68.00%
Jan 1, 2019 - Feb 28, 2019	<b>471</b> (2.27%)	<b>366</b> (2.18%)	00:01:38	<b>28</b> (0.36%)	58.62%
% Change	-5.52%	-0.55%	45.30%	-17.86%	16.00%
3. /listing/open-535/	P				
Jan 1, 2020 - Feb 29, 2020	<b>438</b> (2.68%)	<b>390</b> (2.96%)	00:01:22	<b>39</b> (1.16%)	74.36%
Jan 1, 2019 - Feb 28, 2019	<b>365</b> (1.76%)	<b>329</b> (1.96%)	00:01:47	<b>27</b> (0.35%)	74.07%
% Change	20.00%	18.54%	-23.40%	44.44%	0.38%
4. /listing/open-31/	7				
Jan 1, 2020 - Feb 29, 2020	<b>372</b> (2.28%)	<b>285</b> (2.16%)	00:01:33	<b>65</b> (1.93%)	63.08%
Jan 1, 2019 - Feb 28, 2019	<b>210</b> (1.01%)	<b>161</b> (0.96%)	00:02:00	<b>6</b> (0.08%)	83.33%
% Change	77.14%	77.02%	-22.60%	983.33%	-24.31%
5. /listing/open-493/ d	7				
Jan 1, 2020 - Feb 29, 2020	<b>370</b> (2.26%)	<b>340</b> (2.58%)	00:01:38	<b>41</b> (1.22%)	85.37%
Jan 1, 2019 - Feb 28, 2019	<b>276</b> (1.33%)	<b>262</b> (1.56%)	Screenshot	<b>17</b> (0.22%)	88.24%
% Change	34.06%	29.77%	47.13%	141.18%	-3.25%



# QUANTCAST DATA

#### <u>VMC.com</u> Demographics.

visitmendocino.com 30.1K United States 🔻 US UNIQUES SITE AUDIENCE Demographics Browsing Interests Shopping Interests Brand Affinity Media Interests Business & Occupation Traffic Demographics Calculated based on Pageviews -요 Download Info දා Gender Household Income INDEX COMPOSITION INDEX COMPOSITION 47% \$0-50k 34% 97 68 Male 53% \$50-100k 30% Female 102 102 US average \$100-150k 17% 136 19% \$150k+ 214 US average 끮 Age All Genders 🔻 INDEX COMPOSITION 😭 Children 3% 18-20 48 6% 21-24 74 INDEX COMPOSITION 10% 25-29 105 No Kids 102 52% 12% 48% 30-34 113 Has Kids 98 US average 13% 35-39 109 12% 40-44 105 11% 45-49 101 Ethnicity 11% 101 50-54 INDEX COMPOSITION 108 7% 55-59 71% Caucasian 95 7% 60-64 114  $\bigcirc$ African American 57 5% 65+ 102 8% Asian 0 11% 247 US average  $\bigcirc$ Hispanic 105 11% 2% Other 124 US average 🔂 Education INDEX COMPOSITION No College 64 27% 50% College 119 23% Grad School 148 US average

The psychographics of the people that are into Mendocino County

NAME 🔺	INDEX \$	COMPOSITION \$	
1 Auto Enthusiasts	43	7.20%	i
2 Business Travelers	123	26.11%	i
3 DIYers	76	23.66%	i
4 Deal Seekers	45	16.13%	i
5 Fashionistas	126	18.98%	i
6 Gadget Geeks	272	62.97%	i
7 Gamers	67	6.71%	<u>(</u>
8 Green Consumers	176	38.59%	i
9 Healthy and Fit	204	61.30%	i
10 High Spenders	68	10.89%	í
11 Leisure Travelers	178	53.66%	ĺ
2 Luxury Sports	289	63.02%	í
13 Online Buyers	102	61.42%	ĺ
14 Outdoor Enthusiasts	202	57.37%	í
15 Pre-Movers	150	2.21%	i
16 Price Conscious Shoppers	171	38.43%	(i
17 Shopping Enthusiasts	149	32.45%	í
18 Sports Fans	237	78.37%	í
19 Sportsman	28	7.18%	í
20 Trendy Homemakers	131	19.42%	ĺ
21 Working-Class Families	104	32.58%	í
22 Young and Hip	19	2.05%	í

Psychographics & Lifestyles / DLX Lifestyles

Data Source: DLX

#### Visitor interests

ategories						
EARTS & ENTERTAINMENT	ಧ AUTOMOTIVE	[ <u>}</u> BUSINESS	CAREERS	EDUCATION		တို မ FAMILY & PARENTING
135 INDEX	67 INDEX	115	98 INDEX	48 INDEX	105	<b>857</b>
$\sim$	$\sim$	$\sim$	$\sim$	$\sim$	$\sim$	$\sim$
୍ମାମ FOOD & DRINK	HEALTH & FITNESS	HOBBIES & INTERESTS	습 HOME & GARDEN	I NEWS	O) PERSONAL FINANCE	ංදී PETS
<b>188</b>	116	96	139	<b>127</b>	100	158
V	~	~	~	~	$\sim$	~
III REAL ESTATE	REFERENCE	ិ៍ហ្វិ RELATIONSHIPS		сноррика	SOCIETY	SPORTS
134	116 INDEX	137 INDEX	119	174	105	110
$\sim$	$\sim$	$\sim$	$\sim$	$\sim$	$\checkmark$	$\sim$
STYLE & FASHION	TECHNOLOGY & COMPUTING					
104	95 INDEX	938				
$\sim$	$\sim$	$\sim$	1			

Direct hit on parents that love to travel!